

Betty D'Angelo  
Central Flying Service, Inc.  
Charter Department Scheduler  
Charter Manager

My long and rewarding career with Central Flying Service began on Oct. 22, 1990. I heard about an opening and applied. Rhonda, the head of the Flight Training Department, hired me – much to my surprise. Frankly, I had absolutely no aviation background. The only thing I knew about aviation stemmed from a dream I had as a teenager. I always dreamed of becoming an airline stewardess, but life prevented that from coming to fruition. My dream achieved some sense of reality when I was assigned to the Flight Training Department as a training scheduler. In a sense, I began to spread my wings. The learning came fast and furious as I worked with flight instructors, students, and pilots renting airplanes. As a member of the Flight Training Department, I assisted in the documentation, inspection, surveillance, and preparation for the school to receive its Federal Aviation Administration, Approved 141 Flight School Certificate.

A few months later I volunteered to edit and publish the Central Flying Service newsletter, the Flight Flash. Back in those days cut and paste really meant cut and paste. What now only takes me a few hours to publish took days. The Flight Flash has been the voice of Central Flying Service to its employees for years and I've had the honor of watching it grow.

In 1991 the company gave me the opportunity to expand my knowledge. I was asked to become a Customer Service Representative. I began my new assignment in the Flight Operations. In this position I worked closely with Teresa Golla in the Charter Department. It was Teresa who honored me further by asking me to take over the Charter Department.

Since 1992 I have been in my current position as Scheduler and Manager of the Charter Department. I have worked closely with the Chief Pilots to help the Charter business develop, prepare continuing documents for FAA certifications, oversee the pilot record keeping, and maintain the payroll for the pilots. I have seen many new aircraft added to our operations over the years.

In my capacity as Charter Manager I have been a member of the team that promotes Central Flying Service at the NBAA Schedulers/Dispatchers Conventions. I have attended this convention for the past 10 years. My goal through the convention has always been to bring Central Flying Service to a positive National recognition.

I wish to thank the management of Central Flying Service for providing me with a very rewarding career, in which I've had many opportunities for personal growth, for the past twenty years.